



- 1** ↑ SHIFT button
- 2** 🗝️ UNLOCK button
- 3** 🔒 LOCK button
- 4** LED Indicator lights

When you first plug in the diskAshur PRO<sup>®</sup>, the unit will do a self-test to verify all security components are working properly.

The LEDs will go through 3 test stages **RED**, **GREEN**, and **BLUE**. This will be followed by three **GREEN** flashes on a successful test.

Any test failure will leave the diskAshur PRO<sup>®</sup> in an inoperable state with the **RED** LED flashing.

## First Time Use

Before the drive can be used, the Admin **PIN MUST** be set.

The LED will display solid **BLUE** and solid **GREEN** to indicate the diskAshur PRO<sup>®</sup> is waiting for a **PIN** to be set.

To Set-up the **Admin PIN**:

1. Press **UNLOCK + 9**. The LED will change to solid **BLUE** and Blinking **GREEN**.
2. Enter the new **Admin PIN** and press **UNLOCK** key. If accepted the **GREEN** LED will flash for 3 short blinks, then return to solid **BLUE** and blinking **GREEN**.
3. Re-enter the **Admin PIN** and press the **UNLOCK** key. If accepted the **GREEN** LED will be solid for 3 seconds.
4. LED will then turn **BLUE** and remain in Admin mode for 30 seconds or if the **LOCK** key is pressed, will return the drive to a standby state.
5. The **Admin PIN** is now set and will allow access to the drive or the Admin features.
6. To **UNLOCK** the drive, exit Admin by pressing the **LOCK** button. Then enter the new **PIN** and press **UNLOCK**.

**\*Note:** PINs must be a minimum length of 7 and maximum 16 digits.  
Cannot contain all sequential numbers (2345678 or 9876543)  
Cannot contain all repeating numbers (1111111)  
The SHIFT key can be used for additional combinations  
(e.g. SHIFT+1 is a separate value than just 1)

## Locking the drive

To lock the drive, press the **LOCK** button.

If data is still being written to the drive, diskAshur PRO<sup>®</sup> will wait until all data has been written to the drive and then it will lock automatically.

Note: The diskAshur PRO<sup>®</sup> will not be recognised by the operating system in the standby state.

## Unlocking the drive

To unlock the drive, enter either a User PIN or Admin PIN and press the **UNLOCK** button.

## Adding a new User PIN in addition to the Admin PIN

1. Enter the Admin Mode (**UNLOCK + 0** for five seconds. Enter **Admin PIN** and press **UNLOCK**)
2. Press and hold **UNLOCK + 1** until the LED turns to solid **BLUE** and blinking **GREEN**.
3. Enter a **User PIN** and press **UNLOCK** (a minimum of 7 digits and a maximum of 16 digits).
4. The LED flashes **GREEN** three times, then returns to solid **BLUE** and blinking **GREEN**.
5. Re-enter the new **User PIN** and press **UNLOCK**.

If the LED stays solid **GREEN** for two seconds and then solid **BLUE**, the **User PIN** was successfully added.

## Performing a Complete Re-Set

To perform a complete reset of the drive which will delete the encryption key and all data, do the following:

1. Press and hold the **LOCK** button while you attach the diskAshur PRO<sup>®</sup> to an available USB port on your computer.  
The LED will flash **RED**, **GREEN** and **BLUE** alternately.
2. Press and hold **LOCK + UNLOCK + 2** for 10 seconds until the LED turns solid **GREEN** for two seconds, followed by solid **BLUE** and solid **GREEN**.

You have successfully reset the diskAshur PRO<sup>®</sup>.

### iStorage provides the following helpful resources:

- iStorage Website (<http://www.istorage-uk.com>). Check for up-to-date information.
- E-mail us at [support@istorage-uk.com](mailto:support@istorage-uk.com)
- Call the Technical Support Department at +44 (0) 20 8991 6260
- iStorage's Technical Support Specialists are available from 9:00 a.m to 5:30 p.m GMT, Mon- Fri.